



Tony Evers
Governor

Peter W. Barca
Secretary of Revenue

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FOR IMMEDIATE RELEASE

CONTACT: Patty Mayers, Communications Director
DORCommunications@wisconsin.gov or 608.266.2300

Appleton, Eau Claire and Wausau Customer Service Centers Join Madison and Milwaukee offering In-Person Appointments during COVID-19

With 15 days remaining to file taxes, Department of Revenue Customer Service Centers in Appleton, Eau Claire and Wausau are now offering in-person appointments for customers who need them. They join Customer Service Centers in Madison and Milwaukee already offering this service.

- Eau Claire and Appleton will open on July 1, and Wausau will open on July 6 (Monday only service).
- Taxpayers are asked to call 608-266-2772 to schedule an appointment for all five locations. Madison and Milwaukee have been serving appointment-only taxpayers all along. Green Bay will not be open for appointment at this time.
- Taxpayers will be required to wear a mask if they enter a DOR building for an appointment.

DOR still encourages taxpayers with questions to [submit them online](#) or call DOR's individual income customer service line at (608)266-2486. DOR's business customer service line is (608) 266-2776.

Taxpayers will find some helpful resources available on DOR's website at www.revenue.wi.gov including:

- a list of [free tax help sites](#) across Wisconsin and more information about them
- an online application that will [check the status of your refund](#)
- a [mobile app](#) available free of charge from the Apple or Android app stores

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